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# COMMUNITY MENTAL HEALTH

## MEMO

TO: Network Providers  
FROM: Mark Mishal  
DATE: 1/20/21  
RE: Recipient Rights Training

MCCMH-ORR will be conducting tele-training via GoToMeeting due to concerns regarding the transmission of COVID-19.

The following are the current available training dates and times for the two hour training:

<b>January 27</b>	<b>2 PM EDT</b>
<b>February 2</b>	<b>2 PM EDT</b>
<b>February 10</b>	<b>10 AM EDT</b>
<b>February 18</b>	<b>2 PM EDT</b>
<b>February 24</b>	<b>10 AM EDT</b>

*MCCMH MCO Policy 9-140: New employees and independent contractors of MCCMH contract providers shall complete Recipient Rights training within thirty (30) days from the date they begin work for the provider, and a face to face refresher training every two years thereafter.*

Please review and follow the instructions to sign up for and receive the training. Individuals **MUST register by emailing [TeleRightsRegistration@outlook.com](mailto:TeleRightsRegistration@outlook.com)** and provide ALL the following information:

- **First and Last name**
- **Company:** The company you are taking training for.  
If you are working under **Self Determination**, you need to provide your Fiscal Intermediary, NOT your consumer.
- **Official Date of Hire**, this must include month, day and year (this is required to complete the registration process and you MUST include one; consult your employer if you are unsure of your official hire date)
- **New Hire or Refresher:** If you have not taken in-person recipient rights training since you started with your company you are a New Hire. If you have been employed with the same company for two years and took in-person recipient rights when you first started with this company you are a Refresher.
- **Valid email address.** Email you wish to have your log in instructions sent to.
- **Date of training you are registering for.** (Registration closes at 5pm the day before the scheduled training.) New hire date request must be within 30 day timeframe.

## ADMINISTRATION

22550 Hall Road • Clinton Township, Michigan 48036  
Phone: (586) 469-5275 Fax: (586) 469-7674  
[www.mccmh.net](http://www.mccmh.net)

**For staff that are dual employed:** If you are dual employed and are registering as a new hire for one company and need a refresher for the other company – Please provide BOTH companies in your request with the corresponding dates of hire and what type of training is required for each company.

Certificates are not transferrable to another company.

*\*As a provider you can register your staff to attend these trainings; the registration confirmation will be sent to the person registering other parties, the registered participant will only receive the email containing instructions and log-in information.*

Additional **Important** Information:

- Connect via a computer, laptop or mobile device, you cannot call into the training, you must be connected through a device.
- The training will start promptly at the scheduled start time. It is recommended that you log in early to avoid technical issues. You may log in up to forty-five minutes prior to the training. If you try to log in after the start time you will not be granted access to the training.
- Each person needs to log into the training individually, more than one staff CANNOT sit around one computer.
- For mobile devices, the gotomeeting app will need to be downloaded from the Apple App Store or Google Play Store.
- For a computer, go to [www.gotomeeting.com](http://www.gotomeeting.com) and click on Join in the upper right hand corner and enter the meeting ID# or click the link provided in the instruction email.
- Certificates of completion are being mailed directly to the registered employer via US Postal mail. At this time, this process is taking approximately one month. We request you allow this timeframe to pass before inquiring about undelivered certificates.
- If you are scheduled to work with an individual when you registered for the training, you MUST re-schedule for a different time as you cannot be providing services when you attend this training.
- Please submit only ONE registration request. Requests are processed in the order they are received when ORR Staff have the ability to do so (We ask that you are patient with receiving a response back).
- You must be registered in order to attend; sharing of the Meeting ID is prohibited.

**An email will be sent to the registered person after 9pm (this is an approximated timeframe) the day before the specified training date. Please review this email as it provides necessary log in information. *Note:* Check your junk email box for our emails if you do not receive a response.**

Current training information is also located at:

<https://www.mccmh.net/training-opportunities/> under "Office of Recipient Rights Training"